# Vital Signs Learning

# REFUNDPOLICY - REED USERS ONLY

This policy only applies to clients who have purchased a product through Reed. If not please refer to our standard refund policy.

**Online Courses**

The consumer has from the day of their purchase 14 days to cancel their course and be eligible for a full refund of 100% of the purchase order providing they have not logged into the course.

**Classroom:**

The consumer has from the day of their purchase 14 days to cancel their course and be eligible for a full refund of 100% of the purchase order providing they have informed the client in advance via email and a telephone call.

Chris Phillipson

Managing Director

Date: 13th Febuary 2018

Review Date: 12th February 2019